

# Danske Bank – Post trade services

Not sure whom to contact?  
Let our support teams guide you

Client Services	Servicing our Danske Market front office for Securities. Confirmations, matching, including OmgeoCTM & Alert	+45 45 13 74 89 +370 521 70849 <a href="mailto:client.services@danskebank.dk">client.services@danskebank.dk</a>
<b>Asset Services</b>		
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## Corporate, Institutional & Investment Banking Services

<p><b>Investor Services Client Management</b></p>	<p>Investor Services Client Management function as main point of entry for custody customers</p>	<p><b>Denmark</b> +45 45 14 38 97  <b>Finland</b> +358 (0) 10 546 83 48  <b>Norway</b> + 47 85 40 65 23  <b>Sweden</b> +46 (0) 752 48 18 81  <a href="mailto:ivs.client.management@danskebank.com">ivs.client.management@danskebank.com</a></p>
<p><b>Depository Services</b></p>	<p>Depository Services provide investor protection services that are based on requirements stipulated in EU regulation to funds and fund managers</p>	<p><b>Denmark</b> +45 24 95 30 55  <a href="mailto:depositoryservices.denmark@danskebank.dk">depositoryservices.denmark@danskebank.dk</a>  <b>Finland</b> +358 (0) 10 546 7509  <a href="mailto:depositoryservices.finland@danskebank.fi">depositoryservices.finland@danskebank.fi</a>  <b>Norway</b> +47 910 07 850  <a href="mailto:depotmottaker@danskebank.no">depotmottaker@danskebank.no</a>  <b>Sweden</b> +46 (0) 706 78 28 96  <a href="mailto:depositoryservices.sweden@danskebank.se">depositoryservices.sweden@danskebank.se</a></p>
<p><b>Custody Support</b></p>	<p>Coordination of custody accounts' opening, RFPs, DDQs, market openings, proxy voting, pricing/billing questions, SSIs, preparation of customers' documentation          Coordination and support related to Custody set up issues</p>	<p>+370 521 56060  <a href="mailto:custodysupport@danskebank.lt">custodysupport@danskebank.lt</a></p>
<p><b>Custody Administration</b></p>	<p>Administration of linkage of Cash accounts to Custody Accounts, Custody and Sub-Custody accounts, administration of Fee Collection, ad hoc questions related to administration of Custody accounts</p>	<p>+370 521 56060  <b>Denmark</b> - <a href="mailto:custodyadministration@danskebank.lt">custodyadministration@danskebank.lt</a>  <b>Finland</b> - <a href="mailto:gslassetservices@danskebank.fi">gslassetservices@danskebank.fi</a>  <b>Norway</b> - <a href="mailto:vp-service@danskebank.no">vp-service@danskebank.no</a>  <b>Sweden</b> - <a href="mailto:custadmin.se@danskebank.lt">custadmin.se@danskebank.lt</a>  <b>Fees related questions</b> - <a href="mailto:feecollection@danskebank.lt">feecollection@danskebank.lt</a></p>
<p><b>Global Custody Settlement</b></p>	<p>Settlement of third-party transactions on all securities in all markets</p>	<p>+370 521 56040  <a href="mailto:global.cust.sett@danskebank.lt">global.cust.sett@danskebank.lt</a></p>

## Corporate, Institutional & Investment Banking Services

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<p>Equity CSD services - VP, VPS, Euroclear Finland &amp; Euroclear Sweden</p>	<p>Settlement of equity securities in Danish VP, Norwegian VPS, Euroclear Finland and Euroclear Sweden (VPC)</p>	<p>VP +45 45 13 74 28 VPS/ECL SE +370 521 56250 ECL FI +370 521 56250 VP, VPS, ECL SE - <a href="mailto:nordic.settlement@danskebank.dk">nordic.settlement@danskebank.dk</a> ECL FI - <a href="mailto:equitysettlement.fi@danskebank.fi">equitysettlement.fi@danskebank.fi</a></p>
<p>Equity Custodian Services - International settlement</p>	<p>Settlement of equity securities in non-Nordic market</p>	<p>+370 521 70664 <a href="mailto:3887int.eu@danskebank.dk">3887int.eu@danskebank.dk</a> <a href="mailto:3887int.us@danskebank.dk">3887int.us@danskebank.dk</a></p>
<p>Free of Payment (transfers)</p>	<p>Transfer of securities (free of payment) and trade transfers, with exception of transfers of external Swedish or foreign funds. Non- Finnish securities for Finnish clients</p>	<p>+370 521 774 00 <a href="mailto:3887int.cs@danskebank.dk">3887int.cs@danskebank.dk</a> Sweden - <a href="mailto:34kd-securities@danskebank.se">34kd-securities@danskebank.se</a> (for Swedish securities) Finland - <a href="mailto:foreign.custody.ap@danskebank.fi">foreign.custody.ap@danskebank.fi</a> Norway - <a href="mailto:vp-service@danskebank.no">vp-service@danskebank.no</a> Trade transfers (for advisors only) - <a href="mailto:r34kdtrt@danskebank.it">r34kdtrt@danskebank.it</a></p>
<p>International and Domestic Investment funds</p>	<p>External Fund account openings at Transfer Agent level, trading, settlement of international and domestic funds</p>	<p>General queries - <a href="mailto:fundadmin@danskebank.com">fundadmin@danskebank.com</a> +370 521 55610 For Fund trading orders <a href="mailto:fundtrading@danskebank.com">fundtrading@danskebank.com</a> +45 45 14 37 85</p>
<p>Mutual funds distributed to Norwegian customers, Aksjesparekonto</p>	<p>Fund administration &amp; support for Norwegian private customers</p>	<p>+47 98 70 85 40 Fund administration - <a href="mailto:plassering@danskebank.no">plassering@danskebank.no</a> Share savings accounts - <a href="mailto:Danske_ask@danskebank.no">Danske_ask@danskebank.no</a> Issuing services and custody support - <a href="mailto:vp-service@danskebank.no">vp-service@danskebank.no</a></p>

## Corporate, Institutional & Investment Banking Services

Fixed Income CSD services – Denmark, Norway, Euroclear Finland & Euroclear Sweden	Settlement of fixed income securities in Danish VP, Norwegian VPS, Euroclear Finland and Euroclear Sweden (VPC)	VP - +45 45 13 74 28 VPS/ECL SE - +45 45 14 01 58 ECL FI - +358 (0) 10 546 75 65 VP, VPS, ECL SE - <a href="mailto:nordic.settlement@danskebank.dk">nordic.settlement@danskebank.dk</a> ECL FI - <a href="mailto:equitysettlement.fi@danskebank.fi">equitysettlement.fi@danskebank.fi</a>
Fixed Income in CSD services – Euroclear settlement	Settlement of fixed income securities and iShares (EFT's) in Euroclear	+45 45 13 74 29 <a href="mailto:3887int.ec@danskebank.dk">3887int.ec@danskebank.dk</a>
Fixed Income Custodian services – International settlement	Settlement of Fixed Income securities in non-Nordic markets	+370 521 70664 <a href="mailto:3887int.eu@danskebank.dk">3887int.eu@danskebank.dk</a> <a href="mailto:3887int.us@danskebank.dk">3887int.us@danskebank.dk</a>

### Markets Services

Foreign Exchange Settlement, CLS settlements	Spot, FX forward, CLS settlements, Netting, Matching	+45 45 14 01 37 <a href="mailto:FXservices@danskebank.dk">FXservices@danskebank.dk</a>
CLS settlements	CLS I/O swaps (Night shift)	+370 692 92094 +370 600 15376 +370 692 92094 <a href="mailto:FXservices@danskebank.dk">FXservices@danskebank.dk</a>
Money Market Settlement	Deposits, Placements, CD, Finnish Money Market queries, Self-funding	+45 45 14 01 38 <a href="mailto:MMservices@danskebank.dk">MMservices@danskebank.dk</a>
Collateral Management	Margin calls, collateral management. 3rd party margin calls and collateral management Client clearing, CCP's	+45 45 12 81 49 Bilateral - <a href="mailto:otc.collateral@danskebank.dk">otc.collateral@danskebank.dk</a> Repo - <a href="mailto:repo.collateral@danskebank.dk">repo.collateral@danskebank.dk</a> Stock Lending - <a href="mailto:seclen.collateral@danskebank.dk">seclen.collateral@danskebank.dk</a> Client Clearing - <a href="mailto:clearing.collateral@danskebank.dk">clearing.collateral@danskebank.dk</a> 3rd Party Collateral - <a href="mailto:thirdparty.collateral@danskebank.dk">thirdparty.collateral@danskebank.dk</a>

## Markets Services

OTC Derivatives settlement	IRS, CCS, FRA, CDS, IRG, NDF, FX OPT, CMDTY, EQ OPT, TRS	+370 521 77676 <a href="mailto:otcderivatives@danskebank.dk">otcderivatives@danskebank.dk</a>
ETD clearing	Exchange Traded Futures, Options and Forwards, ETD Execution fees	+45 45 14 62 55 <a href="mailto:etdclearing@danskebank.com">etdclearing@danskebank.com</a>
Emir trade reporting	<b>More information</b> - <a href="http://www.danskebank.com/EMIR">www.danskebank.com/EMIR</a>	<a href="mailto:emir-tradereporting@danskebank.com">emir-tradereporting@danskebank.com</a>
Securities Master files (SMF) data management	<ul style="list-style-type: none"> <li>• Registration of financial products in Securities</li> <li>• Master Files (SMF) database</li> <li>• Securities market data quality controls execution</li> <li>• Price uploads and investigation</li> <li>• Corporate actions execution on security data level</li> <li>• Handling of market data related cases</li> </ul>	<a href="mailto:RDO_SMF@danskebank.it">RDO_SMF@danskebank.it</a> <b>Security creation request portal</b> - <a href="#">Reference Data Portal</a>