

Danske Bank Message Implementation Guide

Common Global Implementation Market Practice (CGI-MP)

Customer Payment Status Report pain.002.001.10

This document outlines how a Customer Payment Status Report (PSR) is structured when sent by Danske Bank.

Danske Bank's PSR Message Implementation Guide (MIG) adheres to the international ISO 20022 pain.002.001.10 Payment Status Report standard and Common Global Implementation Market Practice (CGI-MP) Customer Payment Status Report recommendations and local market practice.

PSR files from Danske Bank comply with the XML Schema for pain.002.001.10, as published on www.iso20022.org.

Character set

The following character sets are supported: ISO8859-1, ISO8859-15, and UTF-8.

The character set used in the incoming Customer Credit Transfer Initiation (pain.001.001.09) will also be applied in the PSR files sent by Danske Bank.

The document provides detailed information, including a table outlining the message structure and content. Certain columns reference the CGI-MP Message Implementation Guides, while Danske Bank-specific columns reflect the bank's interpretations and explain how the tags are utilised.

Column Header	Content
Index	Element reference
Name	Element Name
XML tag	Element XML tag
Mult.	Element multiplicity
Type/Code	Element formatting
Restr	Restriction type
Additional details	Other restriction specifics
Danske Bank comments	This column contains comments from Danske Bank, specifically detailing how a particular tag is applied or used in the corresponding context.
A/F	This column specifies whether a tag is used in the (A)cknowledgement and/or (F)eedback file.

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Abbreviation	Term	Description
A	Element Added	An element has been added.
[A]	Parent Added	An element has been added due to its parent being added.
X	Excluded	An optional element must not be populated.
[X]	Parent excluded	An element must not be populated due to its parent being excluded.
I	Ignored	An element may be populated but is ignored by the receiver.
[I]	Parent Ignored	An element is ignored due to its parent being ignored.
[x..y]	Multiplicity	An element multiplicity has changed.
FV	Fixed Value	An element must contain a given value.
T/C	Type / Code Change	A user-defined datatype replaces an existing simple datatype.

CHANGE LOG

Version no.	Date	Change
1.0	21.07.2026	Document is created

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Index	Name	XML Tag	Mult	Type / Code	Restr	Additional details	Danske Bank Comment	(A) / (F) *
	Customer Payment Status Report V10 (pain.002.001.10)	<CstmrPmtStsRpt>						
3.4.1	Group Header	<GrpHdr>	[1..1]					
6.1.12.4.1	Message Identification	<MsgId>	[1..1]	Text{1,35}			Unique Id generated by Danske Bank	A+F
6.1.12.4.2	Creation Date Time	<CreDtTm>	[1..1]	DateTime		Rules: R1	Generated by Danske Bank when created ISO Date Time format used. Ex. 2025-07-03T09:30:47+01:00	A+F
6.1.12.4.3	Initiating Party	<InitgPty>	[0..1]			Comment: This component provides the sender of the pain.002 status report. For indication of the pain.002 receiver (e.g. company BIC or division name or ID, facilitating the routing of the pain.002 to the respective group unit) the CGI-MP best practice agreed is to provide such information in the pain.002 file name, rather than in the file itself. Therefore, it depends on bilateral agreement with the bank to receive such information within the Initiating Party component.		
6.1.14.1.3	Identification	<Id>	[0..1]	Choice				
6.1.14.2.1	Organisation Identification	<OrgId>	[1..1]					

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Index	Name	XML Tag	Mult	Type / Code	Restr	Additional details	Danske Bank Comment	(A) / (F) *
6.1.13.1.1	Any BIC	<AnyBIC>	[0..1]	Text}		Rules: R3	Always DABADKKK	A+F
3.4.2	Original Group Information And Status	<OrgnlGrpInfAndSts>	[1..1]			Rules: R7		
3.4.2.1	Original Message Identification	<OrgnlMsgId>	[1..1]	Text{1,35}			Value from 6.1.12.5.1 Message Identification in pain.001.001.09	A+F
3.4.2.2	Original Message Name Identification	<OrgnlMsgNmId>	[1..1]	Text{1,35}		Rules: R8	Always pain.001.001.09	A+F
3.4.2.3	Original Creation Date Time	<OrgnlCreDtTm>	[0..1]	DateTime		Rules: R1	Value from 6.1.12.5.2 Creation Date Time in pain.001.001.09	A+F
3.4.2.4	Original Number Of Transactions	<OrgnlNbOfTx>	[0..1]	Text		Rules: R9	Value from 6.1.12.5.4 Number of Transactions (Group Header) in pain.001.001.09	A+F
3.4.2.5	Original Control Sum	<OrgnlCtrlSum>	[0..1]	Decimaltd = 18fd = 17		Rules: R10	Value of 6.1.12.5.5 Control Sum (Group Header) in pain.001.001.09	A+F

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3.4.2.6	Group Status	<GrpSts>	[0..1]	Text{1,4}		Rules: R11 ----- Comment: Please refer to the CGI-MP User Handbook for details.	Coded used: ACCP – Preceding check of technical validation was successful. Customer profile check was also successful. ACSC – Settlement on the debtor’s account has been completed ACSP – All preceding checks such as technical validation and customer profile were successful and therefore the payment initiation has been accepted for execution. ACTC – Authentication and syntactical and semantical validation are successful PART – A number of transactions have been accepted, whereas another number of transactions have not yet achieved ‘accepted’ status. PDNG – Payment initiation or individual transaction included in the payment initiation is pending. Further checks and status update will be performed RJCT – Payment initiation or individual transaction included in the payment	A+F
3.4.2.7	Status Reason Information	<StsRsnInf>	[0..*]			Comment:		

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Index	Name	XML Tag	Mult	Type / Code	Restr	Additional details	Danske Bank Comment	(A) / (F) *
						Dependent upon bank's reporting capabilities based on Group Status codes.		
3.4.2.7.2	Reason	<Rsn>	[0..1]	Choice		Rules: R12		
3.4.2.7.2.1	Code	<Cd>	[1..1]	Text{1,4}		Rules: R13	Please refer to Danske Bank code list	A+F
3.4.2.7.2.2	Proprietary	<Prtry>	[1..1]	Text{1,35}				
3.4.2.7.3	Additional Information	<AddtlInf>	[0..*]	Text{1,105}		Rules: R14 ----- Comment: Limited to 2 occurrences.	1. occurrence: Please refer to Danske Bank code list below Next occurrences: Syntax error reason(s)	A
3.4.3	Original Payment Information And Status	<OrgnlPmtInfAndSts>	[0..*]			Comment: Used if validation is performed at the Payment Information Level.		
3.4.3.1	Original Payment Information Identification	<OrgnlPmtInfId>	[1..1]	Text{1,35}			Value of 6.1.15.4.1 Payment Information Identification in pain.001.001.09	A+F
3.4.3.5	Status Reason Information	<StsRsnInf>	[0..*]				Not used	
3.4.3.5.2	Reason	<Rsn>	[0..1]	Choice		Rules: R16		
3.4.3.5.2.1	Code	<Cd>	[1..1]	Text{1,4}		Rules: R13	Not used	
3.4.3.5.2.2	Proprietary	<Prtry>	[1..1]	Text{1,35}			Not used	
3.4.3.5.3	Additional Information	<AddtlInf>	[0..*]	Text{1,105}		Rules: R17	Not used	
3.4.3.7	Transaction Information And Status	<TxInfAndSts>	[0..*]			Comment: Used if validation is performed at the Transaction Level. Please refer to the CGI-MP User Handbook for details.		

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Index	Name	XML Tag	Mult	Type / Code	Restr	Additional details	Danske Bank Comment	(A) / (F) *
6.1.15.3.1	Status Identification	<StsId>	[0..1]	Text{1,35}		Comment: Ref no, or ID for the reject.	Not used	
6.1.15.3.2	Original Instruction Identification	<OrgnlInstrId>	[0..1]	Text{1,35}		Rules: R18		F
6.1.15.3.3	Original End To End Identification	<OrgnlEndToEndId>	[0..1]	Text{1,35}		Rules: R19 ----- Comment: Mandatory if Transaction Level status is provided.	Value of 6.1.11.2.2 End To End Identification in pain.001.001.09	A+F
6.1.15.3.4	Original UETR	<OrgnlUETR>	[0..1]	Text [a-f0-9]{8}- [a-f0-9]{4}- 4[a-f0-9]{3}- [89ab][a-f0- 9]{3}-[a-f0- 9]{12}		Rules: R20	Value of 6.1.11.2.3 UETR in pain.001.001.09	A+F

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Index	Name	XML Tag	Mult	Type / Code	Restr	Additional details	Danske Bank Comment	(A) / (F) *
6.1.15.3.5	Transaction Status	<TxSts>	[0..1]	Text{1,4}		Rules: R21 ----- Comment: Please refer to the CGI-MP User Handbook for details.	Codes used: ACSC – Settlement on the debtor's account has been completed ACSP – All preceding checks such as technical validation and customer profile were successful and therefore the payment initiation has been accepted for execution PDNG – Payment initiation or individual transaction included in the payment initiation is pending. Further checks and status update will be performed RJCT – Payment initiation or individual transaction included in the payment initiation has been rejected Depends on the value in tag 6.1.12.10.1 Authstn Cd in pain.001.001.09. Please refer to Appendix A and Danske Bank code list below.	A+F
6.1.15.3.6	Status Reason Information	<StsRsnInf>	[0..*]					
6.1.15.3.6.2	Reason	<Rsn>	[0..1]	Choice		Rules: R22		

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Index	Name	XML Tag	Mult	Type / Code	Restr	Additional details	Danske Bank Comment	(A) / (F) *
6.1.15.3.6.2.1	Code	<Cd>	[1..1]	Text{1,4}		Rules: R13	Please refer to the ISO codes in Danske Bank code list	F
6.1.15.3.6.2.2	Proprietary	<Prtry>	[1..1]	text{1,35}				
6.1.15.3.6.3	Additional Information	<AddtlInf>	[0..*]	Text{1,105}		Rules: R17	Two occurrences of Additional Information will be returned: 1. Occurrence: Danske Bank code 2. Occurrence: Danske Bank descriptions in English Please refer to Danske Bank codes and descriptions in Danske Bank code list below	F

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6.1.15.3.12	Original Transaction Reference	<OrgnlTxRef>	[0..1]			Comment: Best practice is to provide one of the following options: 1. “lean transaction details” = provide only selected elements under Original Transaction Reference: (i.e. information from original pain.001/pain.008, if provided there) Amount, Requested Collection or Execution Date, Payment Type Information, Payment Method, Mandate ID, Debtor Account (IBAN or OtherID), Debtor Agent (BIC or Clearing System Member ID), Creditor Agent (BIC or Clearing System Member ID), Creditor Account (IBAN or OtherID), Purpose 2. “complete transaction details” = provide all elements under Original Transaction Reference, which were provided in the original pain.001/pain.008.		
6.1.15.7.2	Amount	<Amt>	[0..1]	Choice		Comment: Required		

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6.1.3.1.1	Instructed Amount	<InstdAmt>	[1..1]	0 <= decimal			Value of 6.1.3.1.1 Instructed Amount in pain.001.001.09	F
	Xml Attribute Currency	<Ccy>		Text				F
6.1.3.1.2	Equivalent Amount	<EqvtAmt>	[1..1]					
6.1.3.1.2.1	Amount	<Amt>	[1..1]	0 <= decimal			Value of 6.1.3.1.2.1 Amount (Equivalent amount) in pain.001.001.09	F
	Xml Attribute Currency	<Ccy>		Text				F
6.1.3.1.2.2	Currency Of Transfer	<CcyOfTrf>	[1..1]	Text			Value of 6.1.3.1.2.2 Currency Of Transfer (Equivalent amount) in pain.001.001.09	F
6.1.15.7.5	Requested Execution Date	<ReqdExctnDt>	[0..1]	Choice		Rules: R24 ----- Comment: Required in case of pain.001		
6.1.7.1.1	Date	<Dt>	[1..1]	Date			Value of 6.1.7.1.1 Date in pain.001.001.09	F
6.1.7.1.2	Date Time	<DtTm>	[1..1]	DateTime			Not used	

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6.1.15.7.11	Remittance Information	<RmtInf>	[0..1]		I	Comment: Not Used	Used in Norway to report rejected occurrence(s) of references where a transaction with more than one occurrence of structured Remittance information in pain.001.001.09 is rejected (BITS requirement)	
6.1.20.5.2	Structured	<Strd>	[0..*]					
6.1.20.1.1	Referred Document Information	<RfrdDocInf>	[0..*]					
6.1.20.1.1.1	Type	<Tp>	[0..1]					
6.1.20.1.1.1.1	Code Or Proprietary	<CdOrPrtry>	[1..1]	Choice				
6.1.20.1.1.1.1.1	Code	<Cd>	[1..1]	Text			Value of 6.1.20.1.1.1.1.1 Code (Referred Document Information) in pain.001.001.09	F
6.1.20.1.1.2	Number	<Nb>	[0..1]	Text{1,35}			Value of 6.1.20.1.1.2 Number (Referred Document Information) in pain.001.001.09	F
6.1.20.1.3	Creditor Reference Information	<CdtrRefInf>	[0..1]					
6.1.9.1.1	Type	<Tp>	[0..1]					
6.1.9.1.1.1	Code Or Proprietary	<CdOrPrtry>	[1..1]	Choice				
6.1.9.1.1.1.1	Code	<Cd>	[1..1]	Text			Value of 6.1.9.1.1.1.1 Code (Creditor Reference Information) in pain.001.001.09	F

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6.1.9.1.2	Reference	<Ref>	[0..1]	Text{1,35}			Value of 6.1.9.1.2 Reference (Creditor Reference Information) in pain.001.001.09	F
6.1.15.7.13	Debtor	<Dbtr>	[0..1]	Choice		Comment: Required in case of option 2. "complete transaction details"		
6.1.14.3.1	Party	<Pty>	[1..1]					
6.1.14.1.1	Name	<Nm>	[0..1]	Text{1,140}			Value of tag 6.1.14.1.1 Name (Debtor) from pain.001.001.09	F
6.1.15.7.14	Debtor Account	<DbtrAcct>	[0..1]			Comment: Required		
6.1.1.4.1	Identification	<Id>	[1..1]	Choice				
6.1.2.1.1	IBAN	<IBAN>	[1..1]	Text			Value of 6.1.2.1.1 IBAN (Debtor Account) in pain.001.001.09	F
6.1.2.1.2	Other	<Othr>	[1..1]					
6.1.1.2.1	Identification	<Id>	[1..1]	Text{1,34}			Value of 6.1.1.2.1 Identification (Debtor Account) in pain.001.001.09	F
6.1.1.2.2	Scheme Name	<SchmeNm>	[0..1]	Choice				
6.1.1.2.2.1	Code	<Cd>	[1..1]	Text{1,4}			Value of 6.1.1.2.2.1 Code (Debtor Account) in pain.001.001.09	F
6.1.1.2.2.2	Proprietary	<Prtry>	[1..1]	Text{1,35}			Value of 6.1.1.2.2.2 Prtry (Debtor Account) in pain.001.001.09	F
6.1.15.7.15	Debtor Agent	<DbtrAgt>	[0..1]			Comment: Required		

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Index	Name	XML Tag	Mult	Type / Code	Restr	Additional details	Danske Bank Comment	(A) / (F) *
6.1.10.4.1	Financial Institution Identification	<FinInstnId>	[1..1]					
6.1.10.2.1	BICFI	<BICFI>	[0..1]	Text			Value of 6.1.10.2.1 BICFI (Debtor Agent) in pain.001.001.09	F
6.1.15.7.17	Creditor Agent	<CdtrAgt>	[0..1]			Comment: Required if provided in the original instruction		
6.1.10.4.1	Financial Institution Identification	<FinInstnId>	[1..1]					
6.1.10.2.1	BICFI	<BICFI>	[0..1]	Text			Value of 6.1.10.2.1 BICFI (Creditor Agent) in pain.001.001.09	F
6.1.10.2.2	Clearing System Member Identification	<ClrSysMmbld>	[0..1]					
6.1.10.1.1	Clearing System Identification	<ClrSysId>	[0..1]	Choice				
6.1.10.1.2	Member Identification	<Mmbld>	[1..1]	Text{1,35}			Value of 6.1.10.1.2 Member Identification Creditor Agent) in pain.001.001.09	F

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6.1.15.7.19	Creditor	<Cdtr>	[0..1]	Choice		Comment: Required in case of option 2. "complete transaction details"		
6.1.14.3.1	Party	<Pty>	[1..1]					
6.1.14.1.1	Name	<Nm>	[0..1]	Text{1,140}			Value of 6.1.14.1.1 Name (Creditor) in pain.001.001.09	F
6.1.15.7.20	Creditor Account	<CdtrAcct>	[0..1]			Comment: Required if provided in the original instruction		
6.1.1.4.1	Identification	<Id>	[1..1]	Choice				
6.1.2.1.1	IBAN	<IBAN>	[1..1]	Text			Value of 6.1.2.1.1 IBAN (Creditor Account) in pain.001.001.09	F
6.1.2.1.2	Other	<Othr>	[1..1]					
6.1.1.2.1	Identification	<Id>	[1..1]	Text{1,34}			Value of 6.1.1.2.1 Identification (Creditor Account) in pain.001.001.09	F
6.1.1.2.2	Scheme Name	<SchmeNm>	[0..1]	Choice				
6.1.1.2.2.1	Code	<Cd>	[1..1]	Text{1,4}			Value of 6.1.1.2.2.1 Code (Creditor Account) in pain.001.001.09	F
6.1.1.2.2.2	Proprietary	<Prtry>	[1..1]	Text{1,35}			Value of 6.1.1.2.2.2 Prtry (Creditor Account) in pain.001.001.09	F
6.1.15.7.22	Purpose	<Purp>	[0..1]	Choice		Comment: Required if provided in the original instruction		
6.1.12.2.1	Code	<Cd>	[1..1]	Text{1,4}			Value of 6.1.12.2.1 Code (Purpose) in pain.001.001.09	F



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] (A) = Acknowledgement, (F) = Feedback

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CGI-MP Rules

Index	Name	Description
R1	Rule "CGI-MP_ISODatetime"	Preferred representation is Local time with UTC offset format (YYYY-MM-DDThh:mm:ss.sss+/-hh:mm). Otherwise use UTC time format (YYYY-MM-DDThh:mm:ss.sssZ). Decimal fractions of milliseconds with 3 digits are optional.
R2	Rule "CGI-MP_InitiatingPartyName"	Only used in case of bilaterally determined service to provide pain.002 receiver details within the message instead of the file name.
R3	Rule "CGI-MP_InitiatingPartyBIC"	Recommended to provide BIC of the bank sending the pain.002.
	Rule "CGI-MP_InitiatingPartyOtherID"	In case of bilateral agreement (not CGI-MP best practice) Company BIC or division name /ID for routing purposes of this pain.002. Code = CUST
R5	Rule "CGI-MP_DebtorAgentBIC"	In case of initiating pain.001, recommended to be provided in case of e.g., SEPA or the local branch BIC is applicable.
R6	Rule "CGI-MP_CreditorAgentBIC"	In case of initiating pain.008, recommended to be provided in case of e.g., SEPA or the local branch BIC is applicable.
R7	Rule "CGI-MP_OriginalGroupInformationAndStatus"	Elements contained in the Original Group Information And Status component available in the original pain.001 or pain.008, must be echoed back with the original values as provided in the initiation file.
R8	Rule "CGI-MP_OriginalMessageNameID"	This element should be populated with pain.001, pain.008 (without variant and version indication)

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Index	Name	Description
R9	Rule "CGI-MP_OriginalNumberOfTransactions"	If supplied by originator in the initiation message, will be echoed back.
R10	Rule "CGI-MP_OriginalControlSum"	If supplied by originator in the initiation message, will be echoed back.
R11	Rule "CGI-MP_GroupStatus"	Required if reporting on a group level or combined group and transaction levels for a consolidated file. Please refer to the CGI-MP User Handbook for details.
R12	Rule "CGI-MP_GroupStatusRejectReasonRule"	If Group Status/Code equals RJCT, then "Status Reason Information/Reason" is mandatory if the error occurred at the group / file level. It must be omitted if the error occurred at the batch / payment information or transaction level. Please refer to the ppt in the tab "Status Concept" for details.
R13	Rule "CGI-MP_Code"	Code required from External Code List.
R14	Rule "CGI-MP_AdditionalInformation"	Conditional further textual information complementing the status reason code (max 2 occurrences). In case of generic status reason code NARR (narrative), such textual information is required. In case of status ACWC (accepted with change), textual information about the data which was changed is required.
R15	Rule "CGI-MP_PaymentInformationStatus"	Required if reporting on a payment level or combined payment and transaction levels for a consolidated file. Please refer to the CGI-MP User Handbook for details.

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R16	Rule "CGI-MP_PaymentInformationStatusRejectReasonRule"	If PaymentInformationStatus/Code equals RJCT, then "Status Reason Information/Reason" is mandatory if the error occurred at the payment information / batch level. It must be omitted if the error occurred at the transaction level. Please refer to the ppt in the tab "Status Concept" for details.
R17	Rule "CGI-MP_AdditionalInformation"	Conditional further textual information complementing the status reason code (max 2 occurrences). In case of generic status reason code NARR (narrative), such textual information is required. In case of status ACWC (accepted with change), textual information about the data which was changed is required.
R18	Rule "CGI-MP_OriginalInstructionId"	If provided in the original pain.001 or pain.008, this Id is returned.
R19	Rule "CGI-MP_OriginalEndToEndIdentification"	End To End Identification of the original pain.001 or pain.008 is required.
R20	Rule "CGI-MP_OriginalUETR"	If provided in the original pain.001, this value is returned. UETR may be generated by the bank if not provided by the corp to be reflected in the pain.002. For SWIFT gpi tracking, UETR is mandatory.
R21	Rule "CGI-MP_TransactionStatus"	Used if validation is performed at the Transaction Level. Please refer to the CGI-MP User Handbook for details.
R22	Rule "CGI-MP_TransactionStatusRejectReasonRule"	If Transaction Status/Code equals RJCT, then "Status Reason Information/Reason" is mandatory if the error occurred at the transaction level. Please refer to the CGI-MP User Handbook for details.

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R23	Rule "CGI-MP_RequestedCollectionDate"	Date in the original message (in case of pain.008).
R24	Rule "CGI-MP_RequestedExecutionDate"	Date in the original message (in case of pain.001)
R25	Rule "CGI-MP_MandateRelatedInformation"	Used in case of pain.008