

Not sure who to contact?

Let our support teams guide you:

## Client Services

Servicing our Danske Market front office for Securities. Confirmations, matching, including Omgeo CTM & Alert

+45 45 13 74 89  
 +37 05 217 0849  
[client.services@danskebank.dk](mailto:client.services@danskebank.dk)

## Asset Services

### Voluntary events

+45 45 14 36 95 (Denmark, Norway Sweden & Global)  
 +358 (0) 10 546 76 73 (Finland)

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[arvopaperisailytykset.ha@danskebank.fi](mailto:arvopaperisailytykset.ha@danskebank.fi)

### Mandatory events

+370 521 567 18 (Global)  
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[arvopaperisailytykset.ha@danskebank.fi](mailto:arvopaperisailytykset.ha@danskebank.fi)

### Proxy voting

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### Income

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### Incentive programs administration

+ 45 45 14 38 60

[depot@danskebank.dk](mailto:depot@danskebank.dk) (Bonus share distribution (RSU) and Employee share releasement)  
[3993option@danskebank.dk](mailto:3993option@danskebank.dk) (Option product)

### Issuer Services

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[assetservices@danskebank.dk](mailto:assetservices@danskebank.dk)  
[arvopaperisailytykset.ha@danskebank.fi](mailto:arvopaperisailytykset.ha@danskebank.fi)  
[vpsservice@danskebank.no](mailto:vpsservice@danskebank.no)

# Corporate, Institutional & Investment Banking Services

<p><i>Investor Services Client Management</i></p>	<p>Investor Services Client Management function as main point of entry for custody customers</p>	<p>  <i>Denmark</i> +45 45 14 38 97   <i>Finland</i> +358 (0)10 546 83 48   <i>Norway</i> + 47 85 40 65 23   <i>Sweden</i> +46 (0) 752 48 18 81   <a href="mailto:custodyrelationships@danskebank.dk">custodyrelationships@danskebank.dk</a> </p>
<p><i>Depository Services</i></p>	<p>Depository Services provide investor protection services that are based on requirements stipulated in EU regulation to funds and fund managers.</p>	<p>  <i>Denmark</i> +45 61 78 77 99   <a href="mailto:r3453@danskebank.dk">r3453@danskebank.dk</a>    <i>Finland</i> +358 (0) 10 546 7538   <a href="mailto:depositoryservices.finland@danskebank.fi">depositoryservices.finland@danskebank.fi</a>    <i>Norway</i> +47 85 40 76 01   <a href="mailto:depotmottaker@danskebank.no">depotmottaker@danskebank.no</a>    <i>Sweden</i> +46 (0) 75 248 01 07   <a href="mailto:depositoryservices.sweden@danskebank.se">depositoryservices.sweden@danskebank.se</a> </p>
<p><i>Custody Support</i></p>	<p>Coordination of custody accounts' opening, RFPs, DDOs, market openings, proxy voting, pricing/billing questions, SSIs, preparation of customers' documentation Coordination and support related to Custody set up issues</p>	<p>  +370 521 56060   <a href="mailto:custodysupport@danskebank.lt">custodysupport@danskebank.lt</a> </p>
<p><i>Custody Administration</i></p>	<p>Administration of linkage of Cash accounts to Custody Accounts, Custody- and Sub-Custody accounts, administration of Fee Collection, ad hoc questions related to administration of Custody accounts</p>	<p>  +370 521 560 60   Denmark: <a href="mailto:custodyadministration@danskebank.lt">custodyadministration@danskebank.lt</a>   Finland: <a href="mailto:gslassetsservices@danskebank.fi">gslassetsservices@danskebank.fi</a>   Norway: <a href="mailto:vpsservice@danskebank.no">vpsservice@danskebank.no</a>   Sweden: <a href="mailto:custadmin.se@danskebank.lt">custadmin.se@danskebank.lt</a>   <a href="mailto:feecollection@danskebank.lt">feecollection@danskebank.lt</a> (Fees related questions)         </p>
<p><i>Sub Custody Settlement</i></p>	<p>Custody settlement services to global financial institutions who wish to access the Nordic Markets</p>	<p>  +370 521 56081   <a href="mailto:custody.settlements@danskebank.dk">custody.settlements@danskebank.dk</a> </p>
<p><i>Global Custody Settlement</i></p>	<p>Settlement of third party transactions on all securities in all markets</p>	<p>  +370 521 560 40   <a href="mailto:global.cust.sett@danskebank.lt">global.cust.sett@danskebank.lt</a> </p>

## Corporate, Institutional & Investment Banking Services

<p><i>Confirmations, Matching, Allocations, Client set-up</i></p>	<p>Servicing our Danske Market front office for Securities. Confirmations, matching, including Omgeo CTM &amp; Alert</p>	<p>☎ +45 45 13 74 89          ☎ +370 5 217 0849          ✉ <a href="mailto:client.services@danskebank.dk">client.services@danskebank.dk</a></p>
<p><i>Equity CSD services – VP, VPS, Euroclear Finland &amp; Euroclear Sweden</i></p>	<p>Settlement of equity securities in Danish VP, Norwegian VPS, Euroclear Finland and Euroclear Sweden (VPC)</p>	<p>☎ VP: +45 45 13 74 28          ☎ VPS/ECL SE: +45 45 14 01 58 / +370 521 706 64          ☎ ECL FI: +358 10 546 75 65          ✉ VP, VPS, ECL SE: <a href="mailto:nordic.settlement@danskebank.dk">nordic.settlement@danskebank.dk</a>          ✉ ECL FI: <a href="mailto:equitysettlement.fi@danskebank.fi">equitysettlement.fi@danskebank.fi</a></p>
<p><i>Equity Custodian Services – International settlement</i></p>	<p>Settlement of equity securities in non-Nordic market</p>	<p>☎ +370 521 706 64          ✉ <a href="mailto:3887int.eu@danskebank.dk">3887int.eu@danskebank.dk</a>          ✉ <a href="mailto:3887int.us@danskebank.dk">3887int.us@danskebank.dk</a></p>
<p><i>Free of Payment (transfers)</i></p>	<p>Transfer of securities (free of payment) and trade transfers, with exception of transfers of external Swedish or foreign funds</p>	<p>☎ +370 521 774 00          ✉ <a href="mailto:3887int.cs@danskebank.dk">3887int.cs@danskebank.dk</a>          ✉ Sweden: <a href="mailto:34kd-securities@danskebank.se">34kd-securities@danskebank.se</a> (for Swedish securities)          ✉ Finland: <a href="mailto:foreign.custody.ap@danskebank.fi">foreign.custody.ap@danskebank.fi</a>          ✉ Norway: <a href="mailto:vp-service@danskebank.no">vp-service@danskebank.no</a>          ✉ Trade transfers: <a href="mailto:r34kdtrt@danskebank.lt">r34kdtrt@danskebank.lt</a> (for advisors only)</p>
<p><i>International and Domestic Investment funds</i></p>	<p>External Fund account openings at Transfer Agent level, trading, settlement of international and domestic funds</p>	<p>✉ <a href="mailto:fundadmin@danskebank.com">fundadmin@danskebank.com</a> (general queries)          ☎ +370 521 55610          ✉ <a href="mailto:fundtrading@danskebank.com">fundtrading@danskebank.com</a> (for Fund trading orders)          ☎ +46 (0) 752 48 18 75</p>
<p><i>Mutual funds distributed to Norwegian customers, Aksjesparekonto</i></p>	<p>Fund administration &amp; support for Norwegian private customers</p>	<p>☎ +47 98 70 85 40          ✉ <a href="mailto:plassering@danskebank.no">plassering@danskebank.no</a> (Fund administration)          ✉ <a href="mailto:Danske_ask@danskebank.no">Danske_ask@danskebank.no</a> (Share savings accounts)          ✉ <a href="mailto:vp-service@danskebank.no">vp-service@danskebank.no</a> (Issuing services and custody support)</p>

# Markets Services

<i>OTC Derivatives settlement</i>	IRS, CCS, FRA, CDS, IRG, NDF, FX OPT, CMDTY, EQ OPT, TRS	 +370 521 776 76  <a href="mailto:otcderivatives@danskebank.dk">otcderivatives@danskebank.dk</a>
<i>ETD clearing</i>	Exchange Traded Futures, Options and Forwards, ETD Execution fees	 +45 45 14 62 55  <a href="mailto:etdclearing@danskebank.com">etdclearing@danskebank.com</a>
<i>Emir trade reporting</i>	More information: <a href="http://www.danskebank.com/EMIR">www.danskebank.com/EMIR</a>	 <a href="mailto:emir-tradereporting@danskebank.com">emir-tradereporting@danskebank.com</a>
<i>Foreign Exchange Settlement, CLS settlements</i>	Spot, FX forward, CLS settlements, Netting, Matching	 +45 45 14 01 37  <a href="mailto:FXservices@danskebank.dk">FXservices@danskebank.dk</a>
<i>CLS settlements</i>	CLS I/O swaps (Night shift)	 +37060532316  +37060015376  +37069292094  +37061653188  <a href="mailto:FXservices@danskebank.dk">FXservices@danskebank.dk</a>
<i>Money Market Settlement</i>	Deposits, Placements, CD, Finnish Money Market queries, Self-funding	 +45 45 14 01 38  <a href="mailto:MMservices@danskebank.dk">MMservices@danskebank.dk</a>
<i>Fixed Income CSD services – Denmark, Norway, Euroclear Finland &amp; Euroclear Sweden</i>	Settlement of fixed income securities in Danish VP, Norwegian VPS, Euroclear Finland and Euroclear Sweden (VPC)	 VP: +45 45 13 74 28  VPS/ ECL SE: +45 45 14 01 58  ECL FI: +358 10 546 75 65  VP, VPS, ECL SE: <a href="mailto:nordic.settlement@danskebank.dk">nordic.settlement@danskebank.dk</a>  ECL FI: <a href="mailto:equitysettlement.fi@danskebank.fi">equitysettlement.fi@danskebank.fi</a>
<i>Fixed Income in CSD services – Euroclear settlement</i>	Settlement of fixed income securities and iShares (EFT's) in Euroclear	 +45 45 12 81 49  <a href="mailto:3887int.ec@danskebank.dk">3887int.ec@danskebank.dk</a>
<i>Fixed Income Custodian services - International settlement</i>	Settlement of Fixed Income securities in non-Nordic markets	 +370 5 2170664  <a href="mailto:3887int.eu@danskebank.dk">3887int.eu@danskebank.dk</a>  <a href="mailto:3887int.us@danskebank.dk">3887int.us@danskebank.dk</a>

# Markets Services

<p><i>House Collateral</i></p>	<p>Margin calls, collateral management</p>	<p>+45 45 12 81 49          ☒ <i>Bilateral:</i> <a href="mailto:Otc.collateral@danskebank.dk">Otc.collateral@danskebank.dk</a>          ☒ <i>Repo:</i> <a href="mailto:Repo.collateral@danskebank.dk">Repo.collateral@danskebank.dk</a>          ☒ <i>Stock Lending:</i> <a href="mailto:seclen.collateral@danskebank.dk">seclen.collateral@danskebank.dk</a></p>
<p><i>3rd Party and Clearing Services</i></p>	<p>3rd party margin calls and collateral maagement Client clearing, CCP's</p>	<p>+45 45 13 74 29          ☒ Client Clearing: <a href="mailto:clearing.collateral@danskebank.dk">clearing.collateral@danskebank.dk</a>          ☒ 3rd Party Collateral: <a href="mailto:thirdparty.collateral@danskebank.dk">thirdparty.collateral@danskebank.dk</a></p>