

Not sure who to contact?







Let our support teams guide you:

<i>Client Services</i>	Servicing our Danske Market front office for Securities. Confirmations, matching, including Omgeo CTM & Alert	+45 45 13 74 89 +37 05 217 0849 client.services@danskebank.dk
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Asset Services

<i>Voluntary events</i>	+45 45 14 36 95 (Denmark, Norway Sweden & Global) +358 (0) 10 546 76 73 (Finland)	assetservices@danskebank.dk arvopaperisailytykset.ha@danskebank.fi
<i>Mandatory events</i>	+370 521 567 18 (Global) +45 45 14 36 94 (Denmark) +358 (0) 10 546 76 73 (Finland)	assetservices@danskebank.dk arvopaperisailytykset.ha@danskebank.fi
<i>Proxy voting</i>	+370 521 55817	assetservices@danskebank.dk
<i>Income</i>	+370 521 56718	assetservices@danskebank.dk
<i>Incentive programs administration</i>	+ 45 45 14 38 60	depot@danskebank.dk (Bonus share distribution (RSU) and Employee share releasement) 3993option@danskebank.dk (Option product)
<i>Issuer Services</i>	+47 98 70 85 40	assetservices@danskebank.dk arvopaperisailytykset.ha@danskebank.fi vpsservice@danskebank.no

Corporate, Institutional & Investment Banking Services

<p><i>Investor Services Client Management</i></p>	<p>Investor Services Client Management function as main point of entry for custody customers</p>	<p>  <i>Denmark</i> +45 45 14 38 97  <i>Finland</i> +358 (0)10 546 83 48  <i>Norway</i> + 47 85 40 65 23  <i>Sweden</i> +46 (0) 752 48 18 81  custodyrelationships@danskebank.dk </p>
<p><i>Depository Services</i></p>	<p>Depository Services provide investor protection services that are based on requirements stipulated in EU regulation to funds and fund managers.</p>	<p>  <i>Denmark</i> +45 61 78 77 99  r3453@danskebank.dk  <i>Finland</i> +358 (0) 10 546 7509  depositoryservices.finland@danskebank.fi  <i>Norway</i> +47 85 40 76 01  depotmottaker@danskebank.no  <i>Sweden</i> +46 (0) 75 248 01 07  <i>Sweden</i> +46 (0)79 066 24 24  depositoryservices.sweden@danskebank.se </p>
<p><i>Custody Support</i></p>	<p>Coordination of custody accounts' opening, RFPs, DDQs, market openings, proxy voting, pricing/billing questions, SSIs, preparation of customers' documentation Coordination and support related to Custody set up issues</p>	<p>  +370 521 56060  custodysupport@danskebank.lt </p>
<p><i>Custody Administration</i></p>	<p>Administration of linkage of Cash accounts to Custody Accounts, Custody- and Sub-Custody accounts, administration of Fee Collection, ad hoc questions related to administration of Custody accounts</p>	<p>  +370 521 560 60  Denmark: custodyadministration@danskebank.lt  Finland: gslassetervices@danskebank.fi  Norway: vp-service@danskebank.no  Sweden: custadmin.se@danskebank.lt  feecollection@danskebank.lt (Fees related questions) </p>
<p><i>Global Custody Settlement</i></p>	<p>Settlement of third party transactions on all securities in all markets</p>	<p>  +370 521 560 40  global.cust.sett@danskebank.lt </p>

Corporate, Institutional & Investment Banking Services

<p><i>Confirmations, Matching, Allocations, Client set-up</i></p>	<p>Servicing our Danske Market front office for Securities. Confirmations, matching, including Omgeo CTM & Alert</p>	<p>☎ +45 45 13 74 89 ☎ +370 5 217 0849 ✉ client.services@danskebank.dk</p>
<p><i>Equity CSD services – VP, VPS, Euroclear Finland & Euroclear Sweden</i></p>	<p>Settlement of equity securities in Danish VP, Norwegian VPS, Euroclear Finland and Euroclear Sweden (VPC)</p>	<p>☎ VP: +45 45 13 74 28 ☎ VPS/ECL SE: +370 5 2156250 ☎ ECL FI: +370 5 2156250 ✉ VP, VPS, ECL SE: nordic.settlement@danskebank.dk ✉ ECL FI: equitysettlement.fi@danskebank.fi</p>
<p><i>Equity Custodian Services – International settlement</i></p>	<p>Settlement of equity securities in non-Nordic market</p>	<p>☎ +370 521 706 64 ✉ 3887int.eu@danskebank.dk ✉ 3887int.us@danskebank.dk</p>
<p><i>Free of Payment (transfers)</i></p>	<p>Transfer of securities (free of payment) and trade transfers, with exception of transfers of external Swedish or foreign funds. Non-Finnish securities for Finnish clients.</p>	<p>☎ +370 521 774 00 ✉ 3887int.cs@danskebank.dk ✉ Sweden: 34kd-securities@danskebank.se (for Swedish securities) ✉ Finland: foreign.custody.ap@danskebank.fi ✉ Norway: vp-service@danskebank.no ✉ Trade transfers: r34kdtrt@danskebank.lt (for advisors only)</p>
<p><i>International and Domestic Investment funds</i></p>	<p>External Fund account openings at Transfer Agent level, trading, settlement of international and domestic funds</p>	<p>✉ fundadmin@danskebank.com (general queries) ☎ +370 521 55610 ✉ fundtrading@danskebank.com (for Fund trading orders) ☎ +45 45 14 37 85</p>
<p><i>Mutual funds distributed to Norwegian customers, Aksjesparekonto</i></p>	<p>Fund administration & support for Norwegian private customers</p>	<p>☎ +47 98 70 85 40 ✉ plassering@danskebank.no (Fund administration) ✉ Danske_ask@danskebank.no (Share savings accounts) ✉ vp-service@danskebank.no (Issuing services and custody support)</p>

Corporate, Institutional & Investment Banking Services

<i>Fixed Income CSD services – Denmark, Norway, Euroclear Finland & Euroclear Sweden</i>	Settlement of fixed income securities in Danish VP, Norwegian VPS, Euroclear Finland and Euroclear Sweden (VPC)	<p>☎ VP: +45 45 13 74 28</p> <p>☎ VPS/ECL SE: +45 45 14 01 58</p> <p>☎ ECL FI: +358 10 546 75 65</p> <p>✉ VP, VPS, ECL SE: nordic.settlement@danskebank.dk</p> <p>✉ ECL FI: equitysettlement.fi@danskebank.fi</p>
<i>Fixed Income in CSD services – Euroclear settlement</i>	Settlement of fixed income securities and iShares (EFT's) in Euroclear	<p>☎ +45 45 13 74 29</p> <p>✉ 3887int.ec@danskebank.dk</p>
<i>Fixed Income Custodian services - International settlement</i>	Settlement of Fixed Income securities in non-Nordic markets	<p>☎ +370 5 2170664</p> <p>✉ 3887int.eu@danskebank.dk</p> <p>✉ 3887int.us@danskebank.dk</p>

Markets Services

<i>Foreign Exchange Settlement, CLS settlements</i>	Spot, FX forward, CLS settlements, Netting, Matching	<p>☎ +45 45 14 01 37</p> <p>✉ FXservices@danskebank.dk</p>
<i>CLS settlements</i>	CLS I/O swaps (Night shift)	<p>☎ +37069292094</p> <p>☎ +37060015376</p> <p>☎ +37069292094</p> <p>✉ FXservices@danskebank.dk</p>
<i>Money Market Settlement</i>	Deposits, Placements, CD, Finnish Money Market queries, Self-funding	<p>☎ +45 45 14 01 38</p> <p>✉ MMservices@danskebank.dk</p>
<i>Collateral Management</i>	Margin calls, collateral management. 3rd party margin calls and collateral management Client clearing, CCP's	<p>☎ +45 45 12 81 49</p> <p>✉ Bilateral: Otc.collateral@danskebank.dk</p> <p>✉ Repo: Repo.collateral@danskebank.dk</p> <p>✉ Stock Lending: seclen.collateral@danskebank.dk</p> <p>✉ Client Clearing: clearing.collateral@danskebank.dk</p> <p>✉ 3rd Party Collateral: thirdparty.collateral@danskebank.dk</p>

Markets Services

<p><i>OTC Derivatives settlement</i></p>	<p>IRS, CCS, FRA, CDS, IRG, NDF, FX OPT, CMDTY, EQ OPT, TRS</p>	<p>+370 521 776 76 otcderivatives@danskebank.dk</p>
<p><i>ETD clearing</i></p>	<p>Exchange Traded Futures, Options and Forwards, ETD Execution fees</p>	<p>+45 45 14 62 55 etdclearing@danskebank.com</p>
<p><i>Emir trade reporting</i></p>	<p>More information: www.danskebank.com/EMIR</p>	<p>emir-tradereporting@danskebank.com</p>
<p><i>Securities Masterfiles (SMF) data management</i></p>	<ul style="list-style-type: none"> • Registration of financial products in Securities Master Files (SMF) database. • Securities market data quality controls execution. • Price uploads and investigation. • Corporate actions execution on security data level. <p>Handling of market data related cases.</p>	<p>RDO_SMF@danskebank.it</p> <p>Security creation request portal: Reference Data Portal</p>